

EXCHANGE & RETURN FORM

Complete all fields and email back to Customer Service – info@starsweepers.co.za with subject “Returns & Exchanges

TODAYS DATE	
YOUR ORDER NUMBER	
YOUR NAME	



- 1

I accidentally ordered the wrong item
- 2

The item is too big for my child
- 3

The item is too small for my child
- 4

Item does not match description on website

QTY	ITEM	COLOUR	AGE	REFUND OR EXCHANGE	RETURN CODE
EG: 1	2.5 TOG SLEEP SUIT BAG	TRIANGLE POPS	8-24m	EXCHANGE	1

Items can be returned within 30 days of receipt. Star Sweepers only accept items back that are unused, unwashed, in a sellable condition and the original packaging is undamaged. Postage and handling charges are covered by the sender. We recommend using a trackable postal service as all returned parcels remain the responsibility of the purchaser until received by Star Sweepers. We will be in contact once your return has been received. A refund/exchange will be issued for the product only. If you have any questions, please contact Customer Service - info@starsweepers.co.za